# **Terms and Conditions for MoHa-Radio Usage**

#### 1. Price of MoHa-Radio Units

The product pricing configuration table is published in the following online documents:

Tencent Docs: Click here
Google Docs: Click here

Ondrive: Click here

### 2. Price of Accessories

**2.1** The default amplification factor of MoHa-Radio units is **14.3x**. For some products, we can adjust it to **26x** free of charge. Modifications to other amplification factors will incur fees based on resistor costs, and stability is not guaranteed.

2.2 All models are shipped without inductors by default. Inductor prices are as follows1:

Inductor Type	Price
1H (1,000 mH)	1.5 CNY
2H (2,000 mH)	3 CNY
3H (3,000 mH)	3 CNY

**2.3** All PGA operational amplifier models use **China-made amplifiers** by default. Prices for imported amplifiers are as follows<sup>2</sup>:

Amplifier Type	Price
Texas Instruments (Made in China)	Free
Texas Instruments (Made in USA)	Free
Philips NE5532 (Made in Thailand)	Free
BB OPA2604 (Made in USA)	2 CNY
Ceramic Package (USA/UK)	8 CNY
Metal Package (USA)	9 CNY
JRC5532	2.5 CNY
JRC4558	2.5 CNY

**2.4** Audio cables and other accessories can be purchased on behalf of customers. Fees will be based on prices listed on shopping platforms.

<sup>&</sup>lt;sup>1</sup> Other specifications will be charged based on their respective prices.

<sup>&</sup>lt;sup>2</sup> Specific prices are subject to market averages.

## 3. Shipping and Delivery

**3.1** We default to the **most cost-effective delivery method**. Customers may request alternative shipping methods but may incur additional fees (shipping costs are not waived).

- **3.2** Customers in the same city may opt for **in-person delivery** (no shipping fee). Payment can be made via cash, locally accepted payment methods, or exchanged for goods of equivalent value.
- **3.3** Generally, pre-orders are **not supported** for MoHa-Radio products. If the manufacturer independently opens a pre-order channel, please strictly adhere to delivery deadlines. The manufacturer assumes full responsibility for any disputes arising from violations.

## 4. Warranty and After-Sales Service

- **4.1** All MoHa-Radio products undergo quality control testing before shipment to ensure low defect rates. If defects are found within 30 days of purchase, customers may contact the manufacturer for free repairs (customers bear outbound shipping costs; return shipping is covered by the manufacturer).
- **4.2** For issues discovered **after 30 days**, repair costs and round-trip shipping fees will be borne by the customer (exceptions may apply under special circumstances).
- **4.3** Customers may trade in old models when purchasing new ones. Trade-in values are determined by factors including but not limited to **original price**, **appearance**, **and working condition**. Non-functional units will be treated as recycled products, with trade-in values based on salvageable components.
- **4.4 Unauthorized modifications** to the MoHa-Radio will void the warranty. The manufacturer (and <u>the Institute</u>) shall not be held liable for any adverse social impacts caused by such modifications in your country/region.
- **4.5** Returns or refunds due to **currency exchange rate fluctuations** in your country/region are not accepted.
- **4.6** Damage caused by natural disasters, human error, or force majeure events is not eligible for returns or refunds.
- **4.7** To claim warranty or after-sales service, proof of original ownership (purchaser) and intact, unaltered serial number stickers are required. Applications will be rejected otherwise.

Last edited: May 10, 2025 English

#### 5. Notice

**5.1** Purchasing this product indicates that you have fully read, understood, and agreed to these Terms and Conditions.

- **5.2** Before purchasing, comply with **local laws, regulations, and public transport company rules**. The manufacturer (and <u>the Institute</u><sup>3</sup>) shall not be liable for consequences arising from legal violations.
- **5.3** Posting false information about the manufacturer (or <u>the Institute</u>) online, causing severe reputational damage, will result in termination of warranty and after-sales services.
- **5.4** MoHa-Radio units may be loaned to others freely. Violations of this condition will be treated as unauthorized resale, voiding warranty and after-sales eligibility. The manufacturer assumes no responsibility for consequences of resold products.
- **5.5** MoHa-Radio products can record electromagnetic signals. After purchase, strictly avoid recording private or classified signals. Users bear all consequences.
- **5.6** The manufacturer (and <u>the Institute</u>) reserves the final right to interpret these Terms. Revisions may occur without prior notice, with the latest simplified Chinese version being authoritative.

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<sup>&</sup>lt;sup>3</sup> 'the Institute' means the MoHa-Radio Research Institute.